

# SAVE EVEN MORE WITH EXETEL'S VIRTUAL PBX

## What Is Virtual PBX?

A Virtual PBX is a VoIP solution ideal for businesses which don't have the requirement for VoIP hardware. Your business telephone system can be hosted by Exetel without the need for PABX hardware. All you need are your current handsets and Exetel can deliver a hosted service for you.

### Exetel is an Experienced VoIP Provider

Exetel has been using and providing VoIP solutions for over three years, has been using its own virtual PBX service in an international environment for more than 4 years without any downtime. Exetel considers itself a highly sophisticated user of advanced VoIP solutions itself with over 100 VoIP handsets in use. These users are in two different countries (45 in Sri Lanka and 55 in Australia) the Australian users are mainly in our North Sydney office, and the additional "work from home" personnel in WA, the ACT and the NSW Central Coast.

### 9 cent Calls to Anywhere in Australia

The major benefit of VoIP over "traditional" telephone calls are the cheap call rates on offer that include 9 cents (untimed) to any Australian land line number, 15 cents/minute to mobile phone numbers, and 30 cents (untimed) to 13 and 1300 numbers. For full details of our VoIP call rates on offer please see the back page of this brochure.

### No New Hardware Required

With a Virtual PBX system there is no need to maintain or purchase complex and expensive phone switching hardware. Exetel will host your virtual solution; therefore there is no need for a VoIP Router. Your setup costs are also reduced by fact no new handsets are required as long your current handsets are SIP compatible.

### Improved Functionality and Flexibility

VoIP can offer your business a "Unified Communication" service where your voice and data; phone calls; faxes; SMS; email; web conferencing and more can be run over a single network. VoIP provides all of the same features as a traditional PSTN (free of charge), with the added ability of facilitating tasks that would be more difficult, or impossible to implement using PSTN.

### Advanced features Available

Exetel's Virtual PBX makes available many advanced features including:

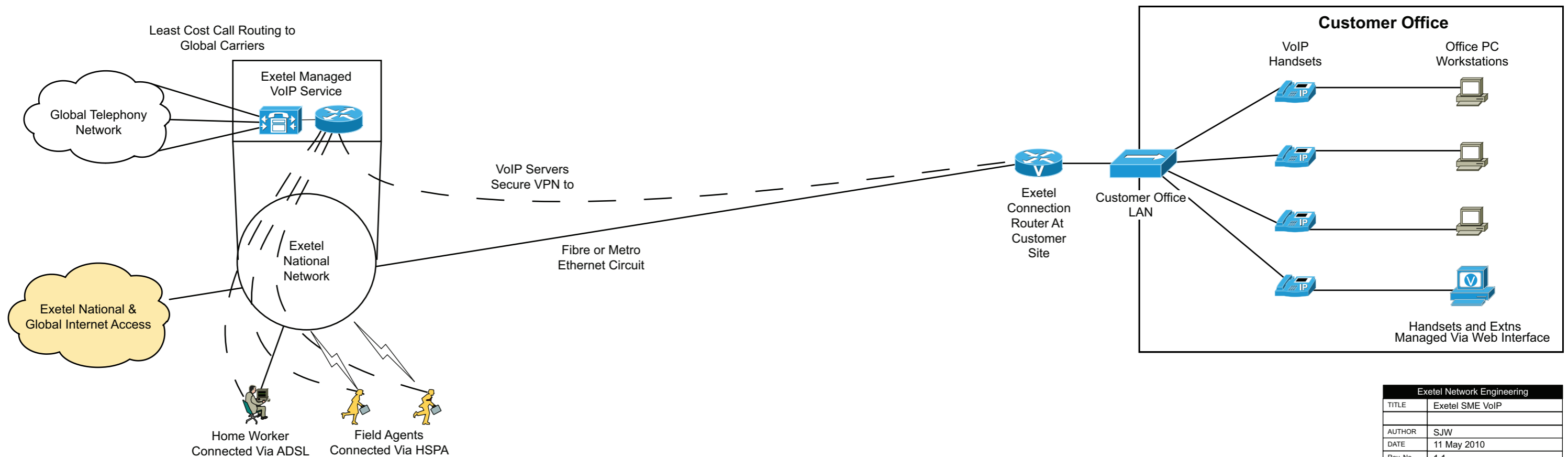
**Call Hunt groups:** Allowing incoming calls with a round robin effect.

**Auto-attendant:** Allowing automatic transferring internally.

**Call-forwarding:** The transferring of calls to any number.

**Voicemail to Email:** All voicemails left of employees phones are also forwarded to their email address

**Interactive Voice Response (IVR):** Allows customers to access a company's database via a telephone keypad.



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# Migrating from “Traditional” Voice to VoIP

As the installation of a new PABX or new handset is not required the migration from traditional voice to VoIP can take as little as 20 days, this of course is dependent on your companies specific requirements as well as the number of handsets you require.

The process for migration is quite simple:

1. Check the availability of porting your company’s current phone numbers and place an order.
2. Exetel will perform setup to host your company’s virtual solution – this takes on average 20 days.
3. As the last step your company’s handsets will be reconfigured.

## Virtual PBX Plan Details

Plans	Monthly Minimum Charge	Call Rate To Landlines	Call Rate To Mobiles	Calls to 13, 1300 Numbers	Flag Fall (calls to mobile only)	Billing Increment
Virtual PBX	\$0.00	\$0.09 per call	\$0.15 per min	\$0.30 per call	\$0.00	Per Sec

There is no charge on any call from an Exetel VoIP number to another Exetel VoIP Number.

Negotiable rates for high volume, large spending (>\$1000 Per Month).

## International Call Rates

Destination	Price	Destination	Price
China	\$0.03	New Zealand	\$0.02
Singapore	\$0.02	Hong Kong	\$0.03
UK	\$0.02	India	\$0.25

*All rates are shown as price per minute but are billed per second.  
No flag fall applies to any destination.  
All rates include GST.*

## Virtual PBX Extension Pricing

Extensions (DIDs)	Price Per month
1 - 5	\$5.00
6 - 20	\$10.00
21 - 50	\$20.00
51 - 100	\$40.00

To obtain a fully itemised proposal and advise on what solution is best for your organisation’s requirements or for more information about any aspect of this service please call: (02) 8030 1040 or visit: <http://www.exetel.com.au/corporate-voip-main.php>

