

Cheaper Midband Ethernet Plans

Call us now on 1300 393 835



9 reasons to choose Exetel



Join the thousands of Australian businesses that save on data with Exetel



Enjoy a guaranteed level of up-time



Get your service installed and activated within 40 days



Low priced plans with big allowances



Market-leading Service Agreement. 4 hour re-activation target



Australia wide coverage



Tailor your Ethernet plan. Speeds from 2 Mbps to 1,000 Mbps available



Choose between a 12, 24 or 36 month contract



24/7 support and a dedicated Account Manager

Better plans. Lower prices.

4/4Mbps
Unlimited Downloads

Free Uploads

Free Installation

24/7 Support \$50/mth

1:1 Contention

\$375/mth

INC.GST

10/10Mbps
Unlimited Downloads

Free Uploads

Free Installation

24/7 Support \$50/mth

1:1 Contention

\$450/mth

INC.GST

20/20Mbps
Unlimited Downloads

Free Uploads

Free Installation

24/7 Support \$50/mth

1:1 Contention

\$575/mth

INC.GST

80/80Mbps
Unlimited Downloads

Free Uploads

Free Installation

24/7 Support \$50/mth

1:1 Contention

\$1,300/mth

INC.GST

Better features with every plan.

Connecting to Midband Ethernet.

Exetel delivers high-speed communication and internet services with the reliability you demand at a better price than any other provider.

To connect to Exetel's Midband Ethernet service you'll need a router port that can connect to an Ethernet cable run from a Network Termination Unit (NTU) installed into a mutually agreed point in your premises. Exetel provides the NTU including an RJ45 cable to plug into your router.

Quick Installation. Better Planning.

It takes just 30 working days from the date your application with Exetel to the date your service is installed and activated.

Within 7 days of your application being received you will be given a planned installation date. The actual date will be confirmed within 21 days.

Better Service Agreement. Greater Peace Of Mind.

Many providers don't offer a service level guarantee and can leave their business clients waiting longer than 36 hours to resolve a fault.

With an Exetel Service Level Agreement, when a problem occurs the fault is defined and resolved within the timeframe set by your agreement. Our SLA and pricing vary so you can choose the level of cover that is right for your business depending on your operational reliance on the internet.

Our target fault response time is 1 hour. Our target restoration time is 4 hours.

Your Service Level Agreement.

Service Type	Definition	Service Level Guaranteed
Service Availability	The availability of the connection between the customer router/modem and the Exetel network.	Exetel will ensure that service availability is no less than 99.95%
Response Time To Acknowledge Service Fault	The time it takes Exetel to acknowledge a problem exists.	Exetel will ensure that any email or phone call received advising Exetel of a "line out" problem will be acknowledged and logged within 60 minutes
Time To Restore A Line Out Service	The time it takes Exetel to re-activate the service.	Exetel will guarantee that it will re-activate a line that has dropped out within 4 hours of the problem being logged.

Credit For Outage. Your Guarantee.

Exetel will provide you with a designated service up time per calendar month basis. In the event that we do not deliver the service covered under the SLA at the level(s) guaranteed then a schedule of rebates of the monthly access fee will apply.

SLA Credit



Additional Information.

* All prices include GST. Pricing is subject to location and infrastructure used.

The service comes standard with support from 8:30am-9:00pm Monday-Friday (excluding public holidays). 24/7 support is available for \$100.00/mth.

If an AAPT Ethernet service is moved to another address before the end of the initial contract period then a \$1,250.00 relocation fee applies, plus a renewal of the original contract term.

If the service is cancelled before the end of the initial contract period then the remaining monthly charges are charged.

Exetel's fibre services may not be re-sold; they are provided for the sole use of employees of the company that is supplied with the service.

Midband Ethernet Exchange List.

ACT	NSW		QLD	VIC		WA
Civic	Ashfield	Lidcombe	Ascot	Ballarat	Thornbury	Applecross
Deakin	Balmain	Liverpool	Beenleigh	Batman	Toorak	Ascot
Fyshwick	Bankstown	Manly	Bulimba	Bendigo	Tullamarine	Attadale
	Blacktown	Maitland	Bundaberg	Bendigo Williamson St	Whealers Hill	Bassendean
	Bathurst	Mascot	Burleigh Heads	Blackburn	Windsor	Bateman
NT	Bondi	Maroubra	Cairns	Box Hill		Bulwer
Darwin	Botany	Mayfield	Camp Hill	Brooklyn		Cannington
	Burwood	Miranda	Charlotte	Brunswick		Cottesloe
SA	Campbelltown	Mosman	Coorparoo	Camberwell		Doubleview
Darwin	Campsie	New Lambton	Edison	Canterbury		Fremantle
Flinders	Cardiff	Newtown	Gulliver	Carlton		Geraldton
Prospect	Carramar	North Parramatta	Ipswich	Chelsea		Hamersley
Weymouth	Castle Hill	North Ryde	Jamboree Heights	Cheltenham		Hilton
	Charlestown	North Sydney	Mackay	Clayton		Kingsley
	Chatswood	Orange	Maroochydore	Coburg		Maylands
	City South	Parramatta	Merrimac	Collingwood		Midland
	Coffs Harbour	Peakhurst	Middle Ridge	Dandenong		Morley
	Cremorne	Pendle Hill	Mount Gravatt	Exhibition		Mount Hawthorn
	Dalley	Pennant Hills	Mudgeeraba	Footscray		Mullaloo
	Dee Why	Penrith	Nerang	Frankston		Mullaloo
	Dubbo	Petersham	Newmarket	Geelong		Nedlands
	City East	Pitt St	Nundah	Hartwell		Palmyra
	Eastwood	Pymble	Oxenford	Hawthorn		Pier
	Edgecliff	Randwick	Paddington	Heidelberg		Riverton
	Epping	Redfern	Robina	Highett		Rockingham
	Frenchs Forest	Revesby	Rockhampton	Kew		South Perth
	Glebe	Rockdale	Salisbury	Kooyong		Subiaco
	Gosford	Rydalmere	Slacks Creek	Lonsdale		Tuart Hill
	Grafton	Seven Hills	South Brisbane	Malvern		Victoria Park
	Granville	Silverwater	Southport	Mitcham		Wellington
	Hamilton	St Leonards	Spring Hill	Moreland		
	Harbord	Wahroonga	Strathpine	North Melbourne		
	Haymarket	Wallsend	Surfers Paradise	Northcote		
	Haymarket Q	Waverley	Toowong	Oakleigh		
	Homebush	Wetherill Park	Toowoomba	Port Melbourne		
	Hornsby	Wolfe	Townsville	Preston		
	Hurstville	Wollongong	Valley	Reservoir		
	Ingleburn	Woy Woy	Woolloongabba	Richmond		
	Kensington	Wyong	Yeronga	Ringwood		
	Kent St		Zillmere	South Melbourne		
	Kingsgrove			South Yarra		
	Lakemba			St Kilda		
	Lane Cove			Sunshine		